Deployment of People to Match Demand

Why is this the right module for you?

This is ideal for organisations where matching staffing to demand is a real challenge.

You may see significant gaps in coverage at different times of the day/week or month.

Are you "wasting" resources and suffering low utilisation rates or struggling to deploy key rest or development time?

Or you could feel that the shifts offered to staff simply do not meet their needs for a fair work/life balance.

Does the impact of home and hybrid working give you concerns?

Is your scheduling process failing to provide realistic expectations of what you can deliver for customers?

What does the module cover?

This module will review your approach to deploying your people - the coverage it gives you, and the insight and expectations it creates:

- Forecasting demand & workload at interval levels
- Clarity and appropriateness of shift design principles
- Allowance for staff non-availability within schedules

- Quality and consistency of staff coverage
- Service delivery predictions
- Staff utilisation predictions
- Schedule efficiency predictions
- Quality of insight provided by key outputs
- Handover to real-time – quality of plan and insight provided

- Assumption review process
- Suitability of approach, methodology and models
- Engagement with relevant stakeholders
- Reliability, relevance and comprehensiveness of inputs
- Governance, change control and short-notice change processes

What opportunities will this present?

Maximise the effectiveness of the resources available to you through placing them where they are most needed and still giving them time for rest and development

Remove any significant gaps in coverage at different times of the day/week or month.

Please your staff by offering them shifts that suit them as well as your customers.

Successfully and seamlessly introduce new ways of working such as hybrid or home working.

Ensure your scheduling process is not the cause of failure to provide realistic expectations of what you can deliver for customers?

Beyond Theory, Delivering Practical Resource Planning Solutions
Copywrite Select Planning Ltd, do not copy without permission in whole or part

V1.0 16/11/2023